

# CMM INSIGHT

## CONFERENCES • EXHIBITIONS

Berkshire, Buckinghamshire and Oxfordshire  
Care Association Conference • 11 October 2018

In association with



Delivering safe, quality care through leadership  @CMM\_Magazine #CMMInsight

### 8.45 Registration and exhibition viewing

### 9.30 Welcome from Care Management Matters

*Lisa Werthmann, Event Director – Care Management Matters*

### 9.35 Opening from Berkshire, Buckinghamshire and Oxfordshire Care Associations

*Fidelma Tinneney – BCA, Eddy McDowall – OACP, Khaled Gamiet – MKB Care*

### 9.45 Keynote – New models of care and the future

What will the future of social care look like? No one denies the need for system change, to adapt and develop services to meet increasing demand with less money, but how can we develop a sector that works for everyone? What role can providers play in creating social care that's fit for the future?

*John Kennedy, Director – The Residential Forum and Independent Social Care Consultant*

### 10.15 CQC – an update

#### The future of regulation and registration

What is the performance overview of providers across Berkshire, Buckinghamshire and Oxfordshire? How is CQC looking to change registration of providers? What is being considered and what does this mean for the sector? How is the online digital registration developing and what does this mean in practice?

*Simon Osborne, Inspection Manager – Care Quality Commission*

### 10.45 Refreshments and exhibition viewing

### 11.30 End of life care

What is best practice in end of life care? How can providers develop their teams' skills to ensure they provide the best possible quality of care for dying clients? What initiatives are there that prevent avoidable hospital admissions as someone nears the end of their life? Can these be replicated?

*Claire Henry MBE, Director of Improvement and Transformation – Hospice UK*

### 12.00 Panel Discussion

### 12.50 Workshops

#### The Fire Safety Order and you

An overview of the statutory requirements laid down by The Regulatory Reform (Fire Safety) Order 2005. The workshop will include the important elements of any fire risk assessment (including how to review your own) and the best practices relating to evacuation strategies and staff training.

*David Black, Owner – DB Fire Safety Limited*

### 12.50 Workshops continued

#### Quinton House Nursing Home: 'Going Digital'

Do you know how technology can change the way you deliver your services? Kate Pascual and Neha Mehta look at the changes they've made together and discuss the best way to free-up staff to do what they do best: care for the residents.

*Kate Pascual, Deputy Manager – Quinton House Nursing Home and Neha Mehta, Implementation Consultant – Sekoia*

#### CQC inspections and reports – managing the inevitable

A practical session on how to manage the entire inspection process with tips on preparing for inspection, managing the visit itself and responding to the draft inspection report, informed by recent case law and changes to CQC's inspection methodology. Giving providers and managers a clear appreciation of the legal and policy framework that CQC operates under and showing how evidence can be used to demonstrate compliance with regulations and to achieve the best possible ratings.

*Neil Grant, Partner – Gordons Partnership LLP*

### 13.35 Lunch and exhibition viewing

### 14.35 Workshops repeated

### 15.20 The role of registered nurses

With a severe lack of nurses in the care sector, and difficulty in attracting them, the Queens Nursing Institute has launched new resources for care sector nurses. What do nurses new to community nursing roles need to know? What about those who wish to enhance and update their knowledge of current practice and approaches in specific community settings? How has the role of registered nurses evolved over the years? How can social care attract more nurses?

*Dr Crystal Oldman CBE, Chief Executive – The Queen's Nursing Institute*

### 15.50 Using values in recruitment and retention to improve quality

What role do values have in recruitment and retention? How can you recruit for values and what benefit can it have for your business and the quality of care you provide? Sophie will also share new research on top-performing care staff, how you can identify the unique qualities when you interview and how you can use the knowledge to build the best care team for your business.

*Sophie Coulthard, Principal Consultant – Judgement Index*

### 16.20 Summary of the day and close

*Fidelma Tinneney – Berkshire Care Association*

Agenda subject to change.

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