

# CMM INSIGHT

## CONFERENCES • EXHIBITIONS

Dorset Care Conference • 7 February 2019

In association with



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**9.00 Registration and exhibition viewing**

**9.30 Welcome from Care Management Matters**

*Angharad Burnham, Editor – Care Management Matters*

**9.35 Opening from the Chair**

*Brian Westlake, Past President – Bournemouth, Dorset & Poole Care Providers Federation*

**9.45 Keynote: Collaborating to deliver outcomes**

A look at how local authorities can work with care providers to deliver the triple aim of good outcomes, good value and efficient services.

*Tim Golby, Deputy Chief Officer for Adult Commissioning and Health – Association of Directors of Adult Social Services*

**10.30 The local market: an overview**

A close look at the local scene in social care. What does the market look like and how can it improve? What are the issues and pitfalls being faced and encountered in Dorset? Where are the opportunities for growth and what needs to be done to achieve this?

*Greg Palfrey, Advisory Partner and Stuart Goodman, Senior Manager, Corporate Finance – Smith and Williamson*

**11.00 Refreshments and exhibition viewing**

**11.45 Adapting to the needs of your clients**

How can providers work with the changing needs of the frail elderly? Are you equipped and are your staff trained to deal with dementia and mental health issues? Where can you find support and advice? Who should you be connecting with to ensure you're meeting the needs of your clients?

*Jill Manthorpe, Professor of Social Work, Director of the Social Care Workforce Research Unit – King's College London*

**12.15 Panel Discussion**

**12.45 Workshops**

**Investigations and Inquests: When things go wrong**

A Q&A session focusing on three real case studies around investigations into health and safety and fire regulations as well as inquests. What can be learnt and how can providers ensure they aren't at risk? What should providers do if they are faced with investigations into these areas of business?

*James Farrell, Solicitor – Slater and Gordon*

**12.45 Workshops continued**

**Consumer law guidance and what it means for you**

How will the new guidance from the Competition and Markets Authority affect you? What does it mean for your contract obligations and how can you manage continuing healthcare funding and top-ups alongside the recommendations?

*Errol Archer, Consultant Solicitor-Advocate – Scott Moncrieff & Associates*

**Alternative methods for recruitment and retention**

An in-depth look at the latest developments in recruitment, exploring how challenges can be overcome, why you're using agencies and how you can increase your retention rates. This workshop will also discuss the potential evolution of recruitment practices over the next decade and how you can improve your return on investment.

*Mav Kopczewski, Founder – Urtle*

**13.30 Lunch and exhibition viewing**

Lunch will be served at 13.45

**14.45 Workshops repeated**

**Investigations and Inquests: When things go wrong**

*James Farrell, Solicitor – Slater and Gordon*

**Consumer law guidance and what it means for you**

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**Alternative methods for recruitment and retention**

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**15.30 Preparing for CQC inspections and the outstanding rating**

A brief walkthrough of best practices to consider for those preparing for CQC inspection.

*Laura Guntrip, Partner – Lester Aldridge*

**16.00 Summary and close**

*Brian Westlake, Past President – Bournemouth, Dorset & Poole Care Providers Federation*

Agenda subject to change.



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