



The Lancashire Care Conference 2018

@CMM_Magazine #CMMInsight

9.00 Registration and exhibition viewing

9.30 Welcome from Care Management Matters

Angharad Jenkins, Editor – Care Management Matters

9.35 Opening from Lancashire Care Association

Paul Simic, Chief Executive – Lancashire Care Association (Chair)

9.45 Keynote – A view from Lancashire County Council

A look at how Lancashire County Council can work with care providers to deliver the triple aim of good outcomes, good value and efficient services.

Louise Taylor, Executive Director for Adult Services and Health & Wellbeing – Lancashire County Council

10.15 Future models of care

Social care is operating in a particularly difficult climate. With a Green Paper on the future funding of the sector expected this year, what does the future of social care look like? What new models are emerging? How can providers continue to deliver quality care?

John Kennedy, Independent Social Care Consultant

10.45 Refreshments and exhibition viewing

11.30 Employment issues facing the care sector

Unique people work in this sector and are arguably providers' most important asset, so it's important that all providers have a good understanding of employment law. What are the main issues faced by providers and what should they look out for in the future? Including an update on sleep-ins and the National Minimum Wage.

Hannah Bollard, Solicitor – Anthony Collins Solicitors LLP

12.00 Panel discussion

12.30 Workshops

Investigations and inquests: when things go wrong

A Q&A session focusing on three real case studies around investigations into health and safety and fire regulations as well as inquests. What can be learnt and how can providers ensure they aren't at risk? What should providers do if they are faced with investigations into these areas of the business?

Rachel Adamson, Head of Practice – Crime – Slater and Gordon

12.30 Workshops continued

The role of digital technology in modern care delivery

How can care organisations make the most of digital technology? Can this be done without having to develop tech-specific expertise or redevelop an IT department?

Ryan Knight, Head of Group Accounts – Nourish

CQC inspections: when to action and when to challenge

This session will provide valuable information to owners and managers as to how to get the most out of the Factual Accuracy process, the type and range of matters that can be raised and options available to a provider in receipt of an unsatisfactory CQC report, including timely use of the separate CQC complaints process, securing swift re-inspections and how to appeal.

Helen Claridge, Partner – Hempsons

13.15 Lunch and exhibition viewing

14.15 Workshops repeated

15.05 Market sustainability: ADASS engagement and research findings

There are significant risks to the stability of the market in the North West. As such, the North West Association of Directors of Adult Social Services (NW ADASS) undertook research to identify the issues facing the social care market in the region to understand which issues are most critical and find innovative ways to address them. This presentation will summarise the findings and update colleagues on progress made to date in acting upon the report's recommendations.

Tom Maloney – Programme Director and Andrew Burrridge – Policy and Programme Manager, North West Association of Directors of Adult Social Services

15.50 Summary of the day and close

Paul Simic, Chief Executive – Lancashire Care Association (Chair)

16.00 Registered Care Managers Network session

Lancashire Care Association and RCMN Members

Agenda subject to change.

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