

# CMM INSIGHT

## CONFERENCES • EXHIBITIONS

Leeds Care Conference • 20 June 2019

In association with

**Leeds Care** Association

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| <p><b>9.00 Registration and exhibition viewing</b></p> <p><b>9.30 Welcome from Care Management Matters</b><br/><i>Angharad Burnham, Editor – Care Management Matters</i></p> <p><b>9.35 Opening from the Chair</b><br/><i>Peter Hodgkinson, Chair – Leeds Care Association</i></p> <p><b>9.45 Keynote: A view from Leeds City Council</b><br/>A look at how local authorities can work with care providers to deliver the triple aim of good outcomes, good value and efficient services.<br/><i>Cath Roff, Director of Adults and Health – Leeds City Council</i></p> <p><b>10.15 Nurturing innovation in care home excellence in Leeds</b><br/><i>Professor Karen Spilsbury – University of Leeds</i></p> <p><b>10.45 Refreshments and exhibition viewing</b></p> <p><b>11.15 A providers view</b><br/><i>Professor Martin Green OBE, Chief Executive – Care England</i></p> <p><b>11.45 Roundtable/Interactive sessions or panel</b></p> <p><b>12.15 Workshops</b></p> <p><b>The role of digital technology in modern care delivery</b><br/>Digital technology has a core role to play in supporting modern care delivery. This workshop will discuss what benefits digital can have on care provision and explore how care organisations can make the most of digital without having to redevelop an IT department or develop tech-specific expertise.<br/><i>Nourish</i></p> <p><b>Investigations and inquests: when things go wrong</b><br/>A Q&amp;A session focusing on real case studies around investigations and inquests. What can be learnt and how can providers ensure they aren't at risk? What should providers do if they are faced with investigations into any areas of their business?<br/><i>Hempsons</i></p> | <p><b>12.15 Workshops</b> continued</p> <p><b>10 legal issues that keep care homes awake at night</b><br/>The care home industry is becoming ever more complex with increasing potential legal liabilities. This workshop will look at some of the key issues that most commonly cause problems for care home operators from a legal point of view.<br/><i>RadcliffesLeBrasseur</i></p> <p><b>13.00 Lunch and exhibition viewing</b></p> <p><b>14.00 Workshops</b> repeated</p> <p><b>The role of digital technology in modern care delivery</b><br/><i>Nourish</i></p> <p><b>Investigations and inquests: when things go wrong</b><br/><i>Hempsons</i></p> <p><b>10 legal issues that keep care homes awake at night</b><br/><i>RadcliffesLeBrasseur</i></p> <p><b>14.45 Trends and best practice in care recruitment</b><br/>Finding enough new staff with the right values is critical for the survival of all care providers. In this session, Neil will share the latest thinking, research and innovation, drawing on his connections with employers of care staff from around the world. Every recommendation is easily implemented and most cost nothing but have been repeatedly proven to make a big difference.<br/><i>Neil Eastwood, Founder – Sticky People</i></p> <p><b>15.15 Afternoon break</b></p> <p><b>15.30 Update from CQC – TBC</b><br/><i>TBC</i></p> <p><b>16.00 Summary and close</b><br/><i>Peter Hodgkinson, Chair – Leeds Care Association</i></p> |
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Agenda subject to change.

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