

# Dorset Care Conference

## AGENDA 2020



- 9.00 Registration and exhibition viewing**
- 10.00 Welcome from Care Management Matters**  
*Angharad Burnham, Editor – Care Management Matters*
- 10.05 Welcome from the event Chair**  
*Dr Jane Townson, Chief Executive – United Kingdom Homecare Association and Former Chief Executive of Somerset Care*
- 10.15 Keynote – The Future of Care**  
What does the social care landscape look like in England? Where are we advancing and where are we lagging behind? What challenges are around the corner and how can we become more fit for the future, whilst ensuring we keep people at the centre of their care?  
*Dr Jane Townson, Chief Executive – United Kingdom Homecare Association and Former Chief Executive of Somerset Care*
- 10.45 An update from CQC**  
How is the CQC changing its practices to keep up with a developing and pressured care market? What are the key areas of focus in terms of strategy for the next year and into the future? Including an update on the latest changes to regulation, guidance and best practice for providers.  
*Amanda Stride, Head of Inspection, Adult Social Care – Care Quality Commission and Sally Newell, Inspection Manager – Care Quality Commission*
- 11.15 Refreshments and exhibition viewing**
- 12.00 Upskilling nursing and care staff and delivering high-quality care**  
The market is about to shift, with changes to GP contracts and fewer district nurses and staff available. How do we meet the increasing needs of a deteriorating client group with a diminishing workforce?  
*Jenny Gibson, Clinical and Professional Advisor – Care Quality Commission & Director – Solitude Training*

- 12.30 Panel discussion**
- 13.00 Lunch and exhibition viewing**
- 14.00 Workshops**
- Mental health issues in the workplace**  
An interactive session exploring the mental health issues faced by managers in social care. What are the pressures and how can they be overcome or managed? Drawing on guidance for maintaining mental health and wellbeing and examining how this can be implemented to support yourself and your staff.  
*Andrew Parsons, Senior Partner – RadcliffesLeBrasseur and Holly Bridden, Solicitor – RadcliffesLeBrasseur*
- How to work towards achieving outstanding in CQC ratings**  
Everybody wants to get outstanding CQC ratings. Are you delivering the best to ensure you earn the ratings you deserve? This workshop explores strategies and behaviours you need to adopt to work towards an overall outstanding rating.  
*Simon Cavadino, Compliance and Quality Adviser – Insequa Ltd*
- Avoiding enforcement action**  
What do providers need to know for after the inspector leaves? Exploring the steps providers can follow on receipt of inspection reports, how and when to challenge ratings, and what to do if enforcement action is taken against them.  
*Alison Wood, Associate – Lester Aldridge*
- 14.45 Workshops repeated**
- 15.30 Finish**

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