

# Berkshire, Buckinghamshire & Oxfordshire Care Association Conference

## AGENDA 2020

**10.00 Welcome from Care Management Matters**  
*Angharad Burnham, Editor – Care Management Matters*

**10.05 Welcome from Berkshire, Buckinghamshire & Oxfordshire Care Associations**

**10.15 Keynote – How is social care faring?**  
An update on the social care landscape, examining the areas where the sector is soaring, as well as the new challenges 2020 has brought. What are the key focuses for senior managers, both now and moving into 2021?  
*Professor Martin Green OBE, Chief Executive – Care England*

**10.45 The changing role of social care nursing**  
With a look at research undertaken by QNI around the impact of COVID-19 on the sector, this presentation will focus on the ways in which nursing has had to change in adult social care and what this has meant for providers. Exploring potential issues to look out for and how to overcome challenges we may be yet to see.  
*Sharon Aldridge-Bent, Director of Nursing Programmes – Queen's Nursing Institute*

**11.15 Morning break and marketplace viewing**

**11.30 What do we want from integration?**  
This year has seen providers joining up with Health colleagues in a new way. The sector is at a turning point and has found a new voice in the national media. How can we use this to lead the integration conversation, and what do we actually want to see from proposals? What action can social care leaders take to pave the right path?  
*John Kennedy, Independent Social Care Consultant*

**12.00 Lunch and marketplace viewing**

### Workshops

**12.30 Managing Brexit and the pandemic: Key legal issues**  
A packed session full of information to help you mitigate legal issues that Brexit and COVID-19 could bring, including infection prevention and control, visiting and inspection and enforcement issues. This session will also look at effective contract management to include the recovery of resident and local authority fees and steps that can be taken to reduce the risk of bad debts occurring in the first place.  
*Neil Grant, Partner – Gordons Partnership LLP*

### Workshops *continued*

**13.15 How to maintain compliance and innovate during a pandemic**  
This workshop will consider the restrictions and constraints placed on care provision by the pandemic. Reflecting on the current inspection and regulatory practices of CQC, this session aims to explore what 'innovation' and 'outstanding' mean in the context of COVID-19, and will consider a range of possibilities.  
*Simon Cavadino, Compliance and Quality Adviser – Insequa*

**14.00 Homecare during COVID-19**  
How has the homecare sector been impacted and ignored during COVID-19? This session will explore what providers can do to raise their voice in national media, and how they can learn from first wave to get through a second. This workshop look at how levels of people needing support have been affected, and the key to getting focus on homecare as well as care homes.  
*Lee Truman, Commercial Director – CarePlanner*

**14.45 Afternoon break and marketplace viewing**

**15.00 How to recruit during COVID-19**  
COVID-19 has hit staff hard, and whether you're experiencing increased staff sickness rates or you're worried about people leaving due to burnout or stress, this presentation will give you the tools to find the right new staff for your organisation, while keeping the ones you've got.  
*Neil Eastwood, Founder – Care Friends, and Author, Saving Social Care*

**15.30 How mental health affects us all**  
The mental health of our workforce is bound to have been affected by the events of this year, and more people are realising that something must be done. Sharing personal experiences and tips for supporting yourself, this session will look at reducing stigma, how you can identify mental ill health in yourself and others, and steps that can be taken to get help.  
*Marc Caulfield, Chief Executive and Co-Founder – Demolish the Wall*

**16.15 Close**

**CMM INSIGHT**  
2020  
CONFERENCES · EXHIBITIONS

Organised by



Supported by



In association with



Corporate sponsor



Sponsors

