

# Northamptonshire Care Conference

## AGENDA 2020

- 10.00 Welcome from Care Management Matters**  
*Angharad Burnham, Editor – Care Management Matters*
- 10.05 Opening from NorArch**  
*Darrell Byrom, Chairman – Northamptonshire Association of Registered Care Homes (NorArch)*
- 10.15 Keynote – A view from Northamptonshire County Council**  
An update on the relationship between the council and adult social care providers. How can care providers and social workers strengthen their communications and rapport to improve outcomes for each other and the people they support?  
*Ashley Leduc, Assistant Director for Commissioning and Financial Operations – Northamptonshire County Council*
- 10.45 Owning the new COVID reality – A provider view**  
COVID-19 has changed the way everyone works and the next six to 12 months will be pivotal for the social care sector. What has the sector's response been so far, how has it adapted, and what does it need now to be supported moving forward?  
*Liz Jones, Policy Director – National Care Forum*
- 11.15 Morning break and marketplace viewing**
- 11.30 Integration and leadership**  
Across the country, integration is happening. Social care providers, NHS, housing, local authorities and more are coming together to help develop new models of care. But how can providers push change in their area? How can the network of different systems be navigated and how can truly integrated services come out on top? What role do social care leaders have in driving this kind of change?  
*John Kennedy, Independent Social Care Consultant*
- 12.00 Lunch and marketplace viewing**
- 12.30 How to lead in 2020**  
The 'my way or the highway' style of leadership is for dinosaurs, and look what happened to them in a crisis! This session will discuss why flexible, strategic-thinking leaders cope better in a crisis and how to develop these qualities, how to turn every staff member into a leader, and developing the right culture to cope in 2020.  
*Rob Coulthard, Managing Director – Judgement Index*

### Workshops

- 13.00 Understanding Liberty Protection Safeguards (LPS)**  
What changes have been made to Deprivation of Liberty Safeguards to bring us LPS? How do the two systems differ and what do providers need to be aware of to continue operating legally? Including an update on the sleep-ins case.  
*Errol Archer, Consultant Solicitor-Advocate and Tom Woodward, Employment Solicitor – Scott Moncrieff & Associates*
- 13.45 Artificial intelligence (AI) and its implications**  
A workshop exploring technology, AI and its capabilities. What is accessible to providers, what is affordable and how can it be used to assist in the delivery of care? What are the benefits, drawbacks and legal implications of the most imminent AI solutions?  
*Nuno Almeida, Chief Executive – Nourish*
- 14.30 Getting the best out of CQC inspections**  
What are the key areas providers need to focus on when striving for a positive CQC inspection? How can you use the experience to your best advantage and what must be done to prepare? Offering top tips for making sure you're ready for your next inspection.  
*Rob Baillie, Director, SRG Midlands & North Division – SRG Care Consultancy*
- 15.15 Afternoon break and marketplace viewing**
- 15.30 Recognising and managing mental health issues in the workplace**  
An interactive session exploring the mental health issues faced by managers in social care. What are the pressures and how can they be overcome or managed? Drawing on Skills for Care's guidance for maintaining mental health and wellbeing and examining how this can be implemented to support yourself and your staff.  
*Lee Truman, Commercial Director – CarePlanner and Marc Caulfield, Chief Executive and Co-Founder – Demolish the Wall*
- 16.00 Summary of the day and close**  
*Darrell Byrom, Chairman – Northamptonshire Association of Registered Care Homes (NorArch)*



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