

# Northamptonshire Care Conference



## AGENDA 2022

### 9.00 Registration and exhibition viewing

#### 9.30 Welcome from Care Management Matters

*Editor, Care Management Matters.*

#### 9.35 Opening from Chair

#### 9.45 Keynote – a view from West Northamptonshire Council

An update on the relationship between the council and adult social care providers. How things have developed over the last year and what the plan is for the year ahead. Covering lessons learned from the pandemic which are helping to develop future strategies for the delivery of adult social care in Northamptonshire.

*Stuart Lackenby, Director of Adult Social Services and Statutory DASS Officer, West Northamptonshire Council.*

#### 10.15 A provider's view

How can the adult social care sector develop in the future? What should we do to become a more outcome-focussed, citizen-directed and integrated service?

*Professor Martin Green OBE, Chief Executive, Care England.*

#### 10.45 Refreshments and exhibition viewing

#### 11.15 Care worker recruitment in 2022

Recruiting care workers in 2022 with the right values is critical for the survival of all care providers. In this session, Neil will share the latest thinking, research and innovation, drawing on his connections with employers of care staff from around the world. Every recommendation is easily implemented and most cost nothing but have been repeatedly proven to make a big difference.

*Neil Eastwood, Founder and CEO, Care Friends.*

#### 11.45 Panel discussion

#### 12.15 Workshops

##### 1. The Liberty Protection Safeguard (LPS) Consultation – what providers and managers need to know

The LPS Consultation was published on 17 March 2022 and runs until 7 July 2022. This interactive workshop will be an opportunity for you to find out about the key changes planned, ask questions and discuss the implications for your service.

*Neil Grant, Partner, Gordons Partnership.  
Lucy Bowker, Solicitor, Gordon Partnership.*

#### 12.15 Workshops *continued*

##### 2. How technology can support providers in delivering services effectively

Given the DHSC agenda of ensuring at least 80% of social care providers have a digitised care record that can connect to a shared care record by 2024, this workshop, from a digital care record management provider, will discuss why providers should go digital and what to look for.

*Peter Ellis, CEO and Head of Strategy, Intelligent Care Software.*

##### 3. CQC inspections in a post-COVID-19 landscape – how best to prepare

CQC has changed how it carries out inspections and good governance is vital to demonstrate how your service is safe and well led. Testing governance processes can make all the difference to CQC ratings. This workshop will focus on how to deal with desk top studies and how to be ready for a data request.

*Robert York, Director, Swift Management Services.*

#### 13.05 Lunch and exhibition viewing

#### 14.00 Workshops *repeated.*

#### 14.55 Supporting the workforce

Skills for Care is the strategic workforce development and planning body for adult social care in England. They work with employers, Government, and partners to ensure social care has the right people, skills, and support required to deliver the highest quality care and support, now and in the future. In this session Lauren, locality manager for Northamptonshire, will update you on the latest tools, resources, and intelligence to support you in workforce recruitment, development, and culture.

*Lauren Stacey, Locality Manager (Midlands), Skills for Care.*

#### 15.25 Afternoon break

#### 15.40 Supporting young people to start a career in care

In this session you will hear from The Prince's Trust, a leading youth charity, who will explain how it works with young people through a variety of employability programmes and mentoring support to access employment and start their careers in the health and social care sector. The local service delivery team in Northampton will guide you through the different ways it can work with employers to recruit more young people and provide feedback from employers and young people on their experiences of working with the Trust.

*Jaimini Watson, Service Delivery Manager for Northamptonshire, The Princes Trust.*

#### 16.10 Close



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