Berkshire, Buckinghamshire & Oxfordshire Care Association Conference

AGENDA 2022

9.00 **Registration and exhibition viewing**

9.20 **Welcome from Care Management Matters**
Olivia Hubbard, Editor, Care Management Matters

9.25 **Opening from Chair**
Representative from Berkshire Care Association

9.45 **Big picture – funding reforms overview**
This session will focus on the adult social care reforms announced in the 2021 White Paper 'Build Back Better; Our Plan for Health and Social Care'. It will provide an overview of the reforms, which will come into force in October 2023, and consider how local authorities are preparing for these changes. The session will also explore providers' perceptions of the reforms, the impacts they will bring and how local authorities can maximise the intended benefits.
Matilda Moss, Head of Integrated Commissioning, Buckinghamshire County Council

10.15 **From Vera Lynn to Xbox: Looking ahead**
Providers are replacing their bingo games and Vera Lynn playlists with consoles, computer games and iPads. But what does this mean in light of latest reforms and white papers? How is this helping to support people in a person-centred way and how can it continue into the future?
Dan Hayes, CEO, The Orders of St John Care Trust

10.45 **Refreshments and exhibition viewing**

11.15 **Care worker recruitment in 2022**
Recruiting care workers with the right values in 2022 is critical for the survival of all care providers. In this session, Neil will share the latest thinking, research and innovation, drawing on his connections with employers of care staff from around the world. Every recommendation is easily implemented and most cost nothing but have been repeatedly proven to make a big difference.
Neil Eastwood, Founder and Chief Executive, Care Friends

11.45 **Panel discussion**

12.15 **Lunch and exhibition viewing**

13.15 **Workshops**

Legal update in relation to the Care Quality Commission
CQC is introducing substantial changes to the way it performance assesses providers from January 2023. Providers must start to adapt their quality assurance systems so they align with CQC's new quality statements. The workshop will consider how services can best prepare for the changes to minimise the risk of regulatory intervention and downgrading of ratings.
Neil Grant, Partner, Gordons Partnership

How technology can help improve CQC inspections
This session will consider some of the reasons that social care providers should consider using digital care management software. These include the governmental imperative that 80% of social care providers should be using a digital care management system which can connect to a shared care record by 2024, as well as the fact that they save staff time and improve data recording accuracy.
Peter Ellis, Director, Intelligent Care Software

Small data – big picture: behavioural tracking in care delivery
Even slight changes in care users' routines can indicate serious issues and heightened fall risk. Discover how providers leverage TEC and connected care platforms, gathering, analysing and acting on data to improve outcomes.
Stuart Barclay, UK Director of Sales, Vayyar Care

13.50 **Workshops repeated**

14.30 **Afternoon break**

14.45 **Integrated care systems**
A discussion of the changes to Integrated Care Boards and Systems, including an overview of how the local system will work, its aims and priorities and, importantly, how providers can get involved to ensure social care is always included.
Catherine Mountford, Director of Governance, Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board

15.15 **The fair cost of care**
What is the fair cost of care process and what does it seek to achieve? This presentation will address some of the known flaws, as well as how the fair cost of care may drive benefits to providers. Including findings from research with local authorities, how the Department of Health and Social Care has handled engagement, and next steps for providers.
Richard Ayres, Social Care Adviser, Care England

15.45 **Supporting young people to start a career in care**
The Prince's Trust, a leading youth charity, explains how it works with and supports young people to access employment and start their careers in the health and social care sector. The presentation will guide you through the different ways your local Prince's Trust service can work with you to recruit more young people and provide feedback from employers and young people on their experiences of working with the Trust.
Amy Morgan, Youth Development Lead, The Prince's Trust

16.15 **Close**

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